



Employment Opportunity:

Chief Information Officer

THE COMMUNITY

The City of Fresno, California is located in the fertile San Joaquin Valley. From the agricultural fields on the valley floor to the snow-capped peaks of the Sierra Nevada mountain range, the Fresno area offers something for everyone. With a population of approximately 509,000 residents, Fresno is the fifth-largest city in California and serves as the financial, industrial, trade, and commercial capital of the central San Joaquin Valley.

It is easy to travel from Fresno to other major metropolitan areas in California; the City is located approximately four hours north of the Los Angeles basin and three hours south of the San Francisco Bay Area. Residents and visitors enjoy Fresno's close proximity to the Yosemite, Kings Canyon, and Sequoia National Parks and other sites of natural beauty, such as the majestic Sierra Nevada Mountains and the Pacific Ocean. The Mediterranean climate in Fresno allows year-round recreational activities including sailing, snow and water skiing, fishing, backpacking, and golfing.

An added benefit of living in Fresno is the excellent housing that is available at price levels that are considerably lower than California's other large metropolitan areas. The current median home price in Fresno is approximately \$195,900. The Fresno area offers four large school districts, Fresno Unified, Central Unified, Sanger Unified and Clovis Unified. The community is the home of California State University Fresno, as well as a number of other colleges and universities.

Many consider Fresno to be a community of the perfect size, offering the best of urban amenities and opportunities along with the unique charms and easy living of a smaller town. Residents enjoy a wide variety of social, cultural, athletic, educational and recreational activities in an affordable and clean living environment.

CITY STRUCTURE

Fresno is a full-service charter city operating under a strong mayor form of government. There are seven Council Members. The Council appoints the City Attorney and the City Clerk. The Mayor is elected at-large and does not serve on the Council but has veto power over certain actions taken by

the City Council. The City Manager, who is appointed by the Mayor, is responsible for appointing all other department heads in the City, which include Airports, Development and Resource Management, Finance, Fire, Information Services, Parks and Recreation, Personnel Services, Police, Public Utilities, Public Works and Transportation.



THE DEPARTMENT

The Information Services Department (ISD) plans, develops, implements, and supports the numerous IT systems and networks throughout the City. ISD focuses on technology solutions that assist City departments with providing services that support the achievement of strategic goals. ISD ensures effective and efficient use of existing and emerging technologies in government operations to provide meaningful information while safeguarding data. Department staff are responsible for voice communication systems, network connectivity, disk storage, security, data integrity and data backup operations, internet connectivity and security, e-mail communications, procuring and maintaining City hardware and software, Geographical Information Services (GIS), fiber infrastructure and web operations management as well as user support.

This dynamic department has four operating divisions. The Administration Division is responsible for budget preparation, contract

administration, and provides accounting, financial analysis, and personnel and policy administrative support. In addition, this division manages the One Call Center, which provides services for the public to connect with the City or answer routine operational questions. The Regional Communications Division is responsible for the maintenance and expansion of the Police Department's video policing camera network, two-way radio system, as well as the Fire Department's regional radio system. The Computer Services Division focuses on protecting the technological infrastructure from hardware damage and virus attacks and identifies options for Citywide and regional disaster recovery efforts. Additionally, this division provides desk support services and telecommunications services throughout the organization. The Systems and Applications Division is responsible for the development and maintenance of enterprise wide applications, database administration functions, GIS and Web development and maintenance.

The Department strives to provide the highest level of service to its customers through innovation, process improvement and teamwork. The adopted 2016 Fiscal Year budget for ISD includes 53 full time employees and a budget of \$13,283,700 for all activities.



THE POSITION

The City of Fresno is seeking an experienced public information systems professional with significant management experience to oversee the Information Services Department. Under direction of the City Manager, the Chief Information Officer plans, organizes and directs the day-to-day activities of the Information Services Department. The incumbent exercises considerable judgment and discretion in the administration and direction of the department and its operations, and is responsible for the development and implementation of policies and procedures, providing system design and oversight, and the analysis of city-wide technology needs.

In addition, the Chief Information Officer acts as technical advisor to the City Manager and City Council and attends meetings of the City Council, boards, commissions, and committees relevant to technology services. The Chief Information Officer is responsible for the preparation and administration of the Department's annual operating and capital budgets and works with the City Manager regarding current and anticipated needs, prioritization of those needs, and the feasibility of alternative approaches to meeting them. The Chief Information Officer is expected to coordinate activities with other departments within the City of Fresno, as well as outside agencies.

This is an unclassified position in which the incumbent serves at the will of the City Manager.

THE IDEAL CANDIDATE

Fresno is seeking an experienced, engaged and strong leader who can provide long-range vision for the Information Services Department. An entrepreneurial-minded individual with a capacity for independent, innovative solution oriented thinking would do well in this position, as would someone with experience in leading and implementing technology programs. The ideal candidate will have a record of straightforward and open communication and a willingness to make effective decisions within the parameters of the position, as well as the ability to act calmly and quickly in emergency situations or under adverse conditions.

The City Manager is seeking an individual to serve as a key member of the City's executive management team. A candidate with a strong record of collaborative work with internal and external stakeholders would be highly valued, as the Chief Information Officer must be able to develop positive relationships with staff, other City departments, the public, and a number of other agencies. The Chief Information Officer must have excellent written and verbal communication skills, and have the ability to prepare comprehensive reports, records, and other written materials for a variety of audiences.

The ideal candidate for this position must demonstrate knowledge of technology operations with a thorough understanding of compliance with legal mandates, and possess the ability to implement and sustain a comprehensive information and technology environment by developing and implementing strategic plans for continuous expansion and improvement of services. A background that includes a Bachelor's Degree from an accredited college or university, preferably in Computer Science or a related field, and five (5) years' experience managing a comparably sized staff of technical and support personnel in the information services field is required. A Master's degree in Business or Public Administration is highly desirable.

COMPENSATION AND BENEFITS

The City of Fresno offers an attractive and competitive salary and benefits package. The salary for the Chief Information Officer is dependent upon qualifications. The annual salary range for this position is \$131,352 to \$183,900. The employee benefits package includes:

Retirement: Fresno City Retirement System; reciprocity with other public California systems. The City's pension funds are among the best funded public systems in California. The City does not participate in Social Security.

Health Insurance: City currently contributes 73% of the current monthly premium for medical, dental, and vision for employee and dependents.

Flexible Spending Account: IRS 125 Plan for health/dependent care.

Auto Allowance: \$300 per month.

Deferred Compensation: 457 plan available.

Administrative Leave: 60 hours per fiscal year.

Annual Leave: 23 days per year of annual leave with cash out provision upon separation from the City.

Holidays: Ten (10) City-observed holidays annually, plus birthday and one (1) personal day per year.

Life Insurance: One times annual salary capped at \$150,000.

Long-Term Disability: City pays premium for 66.66% of monthly salary up to \$7,500 per month after 30 days.

Additional information regarding the City of Fresno is available at www.fresno.gov.

THE SELECTION PROCESS

If you are interested in this outstanding opportunity, please submit a letter of interest, your resume, and five references to:

Jeff Cardell, Personnel Services Director
City of Fresno
2600 Fresno Street, Room 1030
Fresno, California 93721-3614
Filing Deadline: April 28, 2016

A select group of candidates will be invited to interview for this excellent opportunity.